CONFLICT IN VETERINARIAN HOSPITALS

ISSN: 1546-2609

Rick Tallman, University of Northern British Columbia, Prince George, BC, Canada Deborah Kalyn, Prince George Veterinary Hospital Ltd., Prince George, BC, Canada

dx.doi.org/10.18374/RBR-13-4.11

ABSTRACT

This study examines conflict in veterinarian hospitals through employees' perceptions of the sources of conflict, the form of conflict, conflict management styles used and conflict outcomes. We found significant relationships between conflict sources and type although fewer relationships that would be predicted by the literature. We concluded that conflict needs to be viewed as a set of mixed motive interdependencies.

Keywords: Conflict; Veterinary Hospital; Sources of Conflict; Conflict Resolution