E-GOVERNMENT IN THE MENA REGION: THE CASE OF LEBANON

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ABSTRACT

Technological inventions stand beyond limits in application to promote and sustain good governance as man travels in open space in search for and discovery of the mysteries of the galaxies. In contrast, man in most developing countries still relies upon the primitive instinct reflected in thought, behavior, and culture of violence. Good governance is enhanced by technological discoveries to promote constructive communication, facilitate transactions, keep accurate records, provide better public services, and combat corruption. It is the key factor to promote governance transparency, managerial effectiveness, and sustain development. This research focuses upon collecting data from the developing country Lebanon, in the MENA region, where most official and public transactions are still carried out handwritten in ledgers and endless bureaucratic tapes. The authors aim to collect and analyze the actual data, for it is heartbreaking that in the 21st century humans are still living in the swampy darkness of corruption and backwardness. The hypothesis of this research aims at highlighting the importance and values produced by the application of e-government to help sustain the country's development.

Keywords: galaxies, e-government, good governance, Mena region bureaucratic, corruption